

Creating an Account on the ebtEDGE Cardholder Portal or Mobile App

(If you are using the Cardholder Portal, start with Step 1; if you are using the Mobile App, start with Step 3).

1. Go to www.ebtedge.com and click on the blue **Cardholder Login** button.
2. Click on the blue **Go to ebtEDGE New** button.
3. Click on the green **Create an Account** button.
4. Type in your **phone number** and click on the **bubble** underneath your phone number to agree to the terms & conditions, then click the **next** button.
5. Choose how you wish to receive your verification code: you can either get it **texted** to you, or through a **phone call**. You will use this code for verification in the next step.
6. Enter the **verification code** you received in the previous step and click the **verify** button.
7. Enter your full **EBT Card Number** and click the **next** button.
8. Enter your **Date of Birth** and **Social Security Number** and click the **next** button.
9. Click the **Done Adding Cards** button.
10. Your account **Username** will default to your phone number, and this cannot be changed. You will need to create a **password** for your account. The password you choose must follow these rules:
 - a. Minimum of 10 characters long
 - b. Maximum of 64 characters long
 - c. Must contain at least one uppercase letter
 - d. Must contain at least one lowercase letter
 - e. Must contain at least one number
 - f. Must contain at least one special character/symbol (such as ! @ # \$ % ^ & *)
11. You will need to input the following **account information** into the system:
 - a. First Name
 - b. Last Name
 - c. Phone Number
 - d. Email Address
 - e. Date of Birth
 - f. Street Address/City/Zip Code/State
12. Lastly, you will choose three **Security Questions** for your account. You will use these questions to get into your account if you ever forget your login credentials.